

Date:	September 18, 2013
То:	SWAN Member Libraries
From:	Aaron Skog, Executive Director
Re:	Network Changes Memo #4: New SWAN Website URLS

The following information should be provided to your IT staff and library staff responsible for your library website and computers. *Please complete the following transition by Friday, October 18th, 2013, and submit a work survey upon completion. The work survey can be found at <u>SWAN Work Survey</u>*

If you should encounter problems after the transition, or if you have any questions/comments about the transition, please submit a ticket to the **SWANTech** queue in the <u>SWAN ticket system</u> or contact the SWAN Help Desk directly at **630-734-5153**. Thank you for your cooperation and patience during this transition process.

Source	Current/OLD MLS Domain URL	New SWAN Domain URL
WebPAC	swan.mls.lib.il.us	catalog.swanlibraries.net
Encore Discovery	swanencore.mls.lib.il.us	www.swanlibraries.net
EZ Proxy	mlslib.mls.lib.il.us	proxy.swanlibraries.net (provided for reference until 12/31)
SWAN Ticket System/OTRS	Did not exist/not applicable	help.swanlibraries.net
SWAN Support Site	www.mls.lib.il.us	support.swanlibraries.net

Steps to complete the SWAN Website URL Transition...

 Replace any web links referencing the old MLS domain by October 18th. A redirection page from the old URLs will be instated shortly after this date, eventually leading to the complete retirement of the old URLs by October 30th. We recommend notifying local patrons of this transition as well so that they can update any links they might have on their home computers.

The SWAN website links needing replacement would likely be in use in the following locations...

- a. *Public-facing lab and catalog computers (often referred to as OPAC computers)* pointing to the SWAN WebPAC or Encore websites
- b. Staff computers at service desks or the staff areas
- c. Library website links pointing to the SWAN catalog or staff intranet webpages
- d. *Search boxes* embedded in library webpages
- Eliminate all references to <u>http://204.120.131.125/</u> by internal IP address. This link will no longer be valid after we move all of our servers to a new IP address. It should be replaced with <u>http://catalog.swanlibraries.net</u>
- Links to SWAN's EZ Proxy should also be eliminated. Please refer to the 2012 document which outlines how libraries should set up links. See page 2 of the PDF "<u>RAILS Database Group</u> <u>Purchase: SWAN Library Database Links, July 2012 - June 2013 Revision 1.0</u>"



WebPAC Scoping & Encore Bubbling Up

The goal is to have all library network traffic for SWAN's WebPAC or Encore Discovery to reach the SWAN network through our external IP addresses. **No WebPAC or Encore traffic should be directed over the SWAN VPN**. This change will affect your library in the following manner:

 <u>WebPAC Scoping</u>: Automatically adjusts your SWAN Catalog search so that your location is automatically selected when patrons use a computer at your location. In the following example, Northlake is used for reference. If Scoping is not functioning at your location, please submit a ticket to the WebPAC queue of the <u>SWAN ticket system</u>

						- O X
\leftarrow	http://catalog.swanlibraries.net/		🎒 Millennium Web	Catalog >	<	- 命 ☆ 第
C S	WAN Illinois Libraries	New Search	🗐 Print	Help My	Library Account	Member Libraries
					Ad	dditional Searches J 🗸
	A					
	Keyword V		Northlake		✓ (Sub	omit
	Advanced Search					
	What is SWAN?					
	SWAN is a multi-type libra combined collection of 1. every day. There are 150	4 million uniqu	ue titles and 7.9	million vo	lumes that grow:	s larger

 Encore Bubbling Up: Adjusts your patron's search results to display your local inventory/item status first, and other libraries in alphabetical order. If Bubbling is not functioning at your location, please submit a ticket to the Encore queue of the <u>SWAN ticket system</u>

#16 Shhhhh ; Paulo Hen [Mark Lerer colorist] Lobdell, Scott. ON SHELF - I Show all 9	Boys undercov hh! / Scott Lol rique Marconde , letterer ; Laun Northlake Juv - J (available copies copies/volumes	bdell, writer s, artist ; rie E. Smith, GN HAR	2009 Eliography
Location	Call No	Status	
Northlake Juv		ON SHELF	
Acorn Juv	J GN HARDY	ON SHELF	
Berwyn Juv	J GRAPHIC HAR	ON SHELF	
Blue Island Juv	JUV PAP DIX	ON SHELF	
Elmhurst Juv	J GN Hardy Boys (Mystery)	ON SHELF	
Elmhurst Juv	J GN Hardy Boys (Mystery)	ON SHELF	